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Sandy, UT 84070-3555

NEW APPLICATION



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November 15, 2000

Docket #T-02115A

DOCKET NO. T-02115A-00-0937

Ms. Lori Hoover
Tariff Administrator
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

Dear Ms. Hoover:

Enclosed please find an original and ten copies of the tariff for Navajo Communications Company for review and approval.

The purpose of the filing is to establish Customized Local Area Signaling Service (CLASS) into our tariff. CLASS is an optional telephone service arrangement offering features such as repeat dialing, call waiting, caller ID, etc.

The nonrecurring charges as specified in Section 15 will be waived for a period of ninety (90) days from the date CLASS becomes available in Navajo. This special promotion will be available to all customers.

The supporting financial data is considered proprietary and is being provided under separate cover for review.

It is respectfully requested that this filing become effective on December 15, 2000. An additional copy of this letter is also enclosed. Please date stamp this copy received and return it in the enclosed stamped, self-addressed envelope.

Should you have any questions or notification of action taken on this filing, please direct them to me at 9672 South, 700 East, Suite 101, Sandy, UT 84070, or at (801) 553-0091.

Sincerely,


Curt Huttzell
Director - State Government Affairs

Enclosures

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Issued: November 15, 2000
Advice No.:

F. Wayne Lafferty
Vice President
Citizens Communications
5600 Headquarters Drive
Plano, TX 75024

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CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS)

I. GENERAL

Customized Local Area Signaling Service (CLASS) is an optional telephone service arrangement which can provide one or more of the following features:

A. Anonymous Call Rejection

Anonymous Call Rejection allows the called party the ability to reject calls if the calling number is marked private. The customer only receives calls for which the identity of the calling party is available (the call terminates if the number is not available). Calls with the calling number marked private are routed directly to an announcement. A typical announcement states, "You have attempted to reach a party who is not accepting calls marked private. To complete the call unblock your line and try again."

B. Automatic Busy Redial

Automatic Busy Redial is an arrangement which permits the customer to redial automatically the last number dialed by dialing an activation code (*66 or 1166 from a rotary phone). If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

Automatic Busy Redial is available on a monthly subscription basis, or on a pay per use basis. The maximum monthly pay per use charge is \$6.00 for residential customers and \$7.50 for business customers, regardless of the number of times the service is activated within a month. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.

CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS)

I. GENERAL (Continued)

C. Automatic Call Return

Automatic Call Return allows a customer to automatically return the last incoming call whether it is answered or not. Upon activation (*69 or 1169 from a rotary phone) of the feature the customer receives an automated voice response message stating the number of the last party who called, and is given the option of returning the call. If the called line is found to be busy, the network will go through the same process described above for Automatic Busy Redial. Automatic Call Return will not return a call to a blocked number. The customer will hear a recording explaining that the call cannot be returned.

Automatic Call Return is available on a monthly subscription basis, or on a pay per use basis. The maximum monthly pay per use charge is \$6.00 for residential customers and \$7.50 for business customers, regardless of the number of times the service is activated within a month. The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.

D. Caller ID

Caller ID is an arrangement which permits a customer with local Exchange Service other than foreign central office service to receive the calling telephone number for calls placed to the customer. The calling telephone number will be forwarded from the terminating central office to compatible customer provided display equipment associated with a customer's Local Exchange Service. The calling telephone number will be delivered during the first silent interval of ringing. For calls originating from a line within a multi-line hunt group, only the main telephone number will be delivered. If the calling telephone number is not available for forwarding to the called party, the customer's display device will record the time of day and date, and show "OUT OF AREA" and in some cases, dashes (--- ---), for the non-available numbers. The calling telephone number is unavailable from calls made via some large PABX systems within the Customized Local Area Signaling Service calling area, from most cellular radio calls, and currently from interexchange carrier calls. Compatible customer provided display equipment is required for this service.

CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS)

I. GENERAL (Continued)

D. Caller ID (Continued)

1. Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.
2. Telephone numbers are not available on operator handled or credit card calls.
3. Telephone numbers transmitted via Caller ID are intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff.

E. Caller ID - Name & Number

Caller ID - Name & Number is an arrangement which permits a customer who subscribes to Caller ID service to receive the calling parties phone number and name, pursuant to Caller ID limitations, on their customer provided display device. When calls are marked "private" by the calling party, number and name cannot be received.

CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS)

I. GENERAL (Continued)

F. Caller ID Blocking - per call

Caller ID Blocking – per call permits the customer to block the display of their directory number on a terminating subscriber's display equipment. To block the delivery of their number, the customer dials an activation code (*67 or 1167 from a rotary phone) prior to placing a call. The feature is automatically deactivated when the customer hangs up. Per Call Blocking is automatically provided on every line.

G. Caller ID Blocking - per line

Caller ID Blocking - per line permits the customer to block the display of their directory number on all calls made from a particular line on the terminating subscriber's display equipment. The customer can unblock a single call by dialing an activation code (*82 or 1182 from a rotary phone) prior to placing a call. The feature is automatically deactivated when the customer hangs up. The customer must sign up for Per Line Blocking. There is no charge for the initial addition to a new or additional line, an in-service access line, or a number change.

H. Call Waiting/Caller ID (CWID)

Call Waiting/Caller ID (CWID) provides a visual display of the incoming caller's name or number when Call Waiting is activated on the subscriber's line. This service, therefore, combines and enhances Calling Name Delivery, Calling Number Delivery and Call Waiting. A subscriber who is engaged in a conversation and receives an incoming call hears a special call waiting tone and is provided a visual display of the call waited party's number and/or name. The subscriber must have a Call Waiting Display Terminal capable of alphanumeric display and subscribe to Call Waiting, as well as Calling Name and/or Call Number Delivery.

CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS)

I. GENERAL (Continued)

I. Call Trace

Call Trace allows a customer to automatically activate (*57 or 1157 from a rotary phone) a trace record of the last incoming call tracing feature. The customer automatically authorizes and requests the Company to release the results of any and all traces initiated by the customer directly to the customer's servicing law enforcement agency. The customer must contact the Company within ten (10) days after activating a call trace or the trace record will automatically be deleted from the system.

Call Trace is available on a monthly subscription basis, or on a pay per use basis. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.

J. Selective Call Rejection

Selective Call Rejection allows a customer to block incoming calls from a maximum of 12 telephone numbers. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.

K. Priority Ring

Priority Ring allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. Where the technology is available, if a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone.

CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS)

II. CONDITIONS

- A. Customized Local Area Signaling Service (CLASS) is a group of advanced services offered to single line residential and single line business customers.
- B. The service is subject to available facilities and limited to central offices specifically equipped to provide such service. Customized Local Area Signaling Service features are applicable only to local calls placed to/from compatible central offices within the same local calling area offering the service.
- C. Operator assisted calls are designed to override the feature calls for emergency purposes.
- D. Coin phones will not be enabled with CLASS features, just as they are not enabled with Custom Calling Services. They will operate with the Customized Local Area Signaling Service system, however, and interaction with all the features will be permitted.

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Vice President
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5600 Headquarters Drive
Plano, TX 75024

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CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS)

III. RATES

The following charges are for the features only and are in addition to applicable charges for service.

	Monthly - Per Line		Usage - Per Call	
	<i>Residence</i>	<i>Business</i>	<i>Residence</i>	<i>Business</i>
Anonymous Call Rejection	\$3.50	\$4.00		
Automatic Busy Redial	\$2.50	\$3.50	\$0.75 (1)	\$0.75 (2)
Automatic Call Return	\$2.95	\$3.95	\$0.75 (1)	\$0.75 (2)
Caller ID	\$5.50	\$7.50		
Caller ID - Name & Number	\$5.95	\$7.95		
Caller ID Blocking	\$0.00	\$0.00	\$0.00	\$0.00
Call Trace	\$4.00	\$5.00	\$0.75	\$0.75
Call Waiting/Caller ID (CWID)	\$0.50	\$0.50		
Selective Call Rejection	\$2.50	\$3.50		
Priority Ring	\$3.50	\$4.00		
CLASS Value PAK - Automatic Call Return, Caller ID, Anonymous Call Rejection	\$8.95	\$9.95		
CID with Name Value PAK - Automatic Call Return, Caller ID - Name & Number, Anonymous Call Rejection	\$9.95	\$11.95		

- (1) The maximum monthly pay per use charge is \$6.00 for residential customers, regardless of the number of times the service is activated within a month.
- (2) The maximum monthly pay per use charge is \$7.50 for business customers regardless of the number of times the service is activated within a month.

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CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS)

III. RATES (Continued)

A. Nonrecurring charges

1. The Company reserves the right to waive the nonrecurring charge for the initial request for a period not to exceed 90 days from the effective date of this Tariff and for a period not to exceed 90 days from the date the service becomes available in the customer's serving central office.
2. Service charges are not applicable when CLASS features are provided at the same time as the single line business or residence individual line service is established.
3. When features are added or rearranged on an existing line, the Service Order Charge as shown in Section 15 of this Tariff will apply. (Note: A Line Connection charge does not apply when features are added or rearranged).
4. There is no charge for the initial addition of Per Line Blocking to a new or additional line, an in-service access line, or a number change. Charges apply for subsequent changes. Charges do not apply to Law Enforcement and Domestic Violence Agencies.

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